

A Message to Our Customers About COVID-19

Here at Winston's Chimney Service, the health and well-being of our customers has always been our top priority — but we are taking extra precautions at this time to minimize the spread of COVID-19 and keep our team and our customers healthy and safe.

Here's a quick update on what we're doing:

1. We are using gloves, masks, and respirators as needed; engaging in frequent hand washing and hand sanitizer use; wiping down our iPads after each use; and avoiding handshakes.
2. We are asking our techs to maintain a 6-foot distance when in our customers' homes, per the recommendations of the CDC at this time.
3. We are suspending all daily meetings and weekly trainings involving more than 10 people, per current CDC guidelines.
4. We are asking our techs to stay home if they aren't feeling well or if they have loved ones at home who aren't feeling well.

We will continue to schedule new appointments and serve those customers already on the schedule, but we ask that you postpone your appointment if you or anyone in your home are sick or have been in the last few weeks. This is for the safety of our techs, their families, and the other customers they serve.

These are challenging and uncertain times, and while we can't change the circumstances, we can each do our part to minimize risk and prevent the spread of this virus to those in our community.

We will continue to do our part by taking these precautions and continuing to follow the CDC's guidelines as they are updated.

Thank you for trusting us with all of your chimney needs. We're committed to being here for you through it all, and we'll get through this together. ❤️